DTG RipPro C5 & C6 Holding Error

In the RipPro software, you may experience a "Holding Error" after you hit the print button. The reason behind this error is due to the fact that the software does not recognize the printer. You may have used it previously and the USB plug may be connected but the software is still not recognizing it. Please follow these steps in getting the software to recognize the printer.

Step 1, click "queue" at the top menu bar

Fi Queue abs (Devices Tools View	Help	DTG F	TG RIP Pro C6 M series: M series Color Graphics Best – 🗗 🖉	×
+ × >			Î 🕴 🔍 (
Color Shirts Black Shir	ts White Ink Only Wi	hite Shirts) +) ⊃ 25%	*
M series Color Graphics I	Best M series Color Fast	M series Color Best M serie	s Color Graphics Fast Vipe	Viper Color G 7	
Name	Status	Print Mode	Copies		Ľ
					Ð
					L
					L
					-
				· ·	_
Reserved		Browse		▲ Up M4 Series edited Size: [24.00 in x 34.75 in] ∨	
Name	Status	Print Mode	Copies	Underbase V Bi-directional On vi	
				0.00 in ⁺ ⁺ 0.00 in ⁺ [−] Quality 2 Pass ↓	
				→ 0.00 in → 1 0.00 in → Return To Origin On v	
4	_			Layer Vertical offset V	

Step 2, click "manage queue" from the drop down menu

				DTG F	RIP Pro C6 M series	M series Color	Graphics Best				- 8 ×
File	Queue Jobs	Devices Tools	View Help								
L	Manage Queues.	•		Î 🖗 🔍 (
	Start		y White Shirts) D	25% 🗸
	Clear Job Errors		or Fast M series Color Best M series	s Color Graphics Fast Vipe	er Color G		0 2 4 6 8	10 12 14	16 18	20 22 24 2	6 28 30
	Properties	Alt+Q	-							1	
TVan	ne	JIdius	Print Mode	Copies							
					4 _						
											₽
-											
					9-						
					×						
					** 41 -						
					- 19						
					₩ <u>-</u>						
								Ŷ			
<			III NAME IN CONTRACTOR		> 4 Up M	4 Series edited	Size: [24.0	0 in x 34.75 in] 🗸 🗔			
Re	served		Browse	1000					Underbase	*	
Nan	ne	Status	Print Mode	Copies				Bi⊣	directional	On 🗸	
					₩.	0.00 in 🔹 🗘	0.00 in 🔭	Qu	ality	2 Pass	1
]↔[0.00 in ** ‡	0.00 in **	Re	tum To Origin	On 🗸	
							Layer	Ve	tical offset	~	1

DTG RipPro C5 & C6 Holding Error

Step 3 (For M2 users only)

Click the arrow under "port" and it will bring a drop down menu.

For M2 users, click "MUTOHRJ-901"

There may be another window that pops up asking if you want to apply to all, please click yes. If not then you will need to change all of them manually

Sila Quaua Jaha	DTG RIP Pro C6 M series: M series Color Graphics Best									
Color Shirts Black Sh M series Color Graphics	rts White Ink Only White Best M series Color Fast	Shirts M series Color Best M series Co	lor Graphics Fast Viper Color		2 3 4 5 6 7	7 8 9 10 11 12 ;	13 14 15 16 	+ - To width - 17 18 19 20 21 22 23 24		
Name	Status	+ × 🚸 🛤	×							
			Dista	Deat	Control Brook	Crean				
		M series Color Graphics E				Color Shite				
		M series Color Fast	DTG M se	Enable printer pooling		Color Shirts				
		M series Color Best	DTG M se	TCP/IP (Network De		Color Shirts				
		M series Black Graphics	DTG M se V	MUTOHRJ-901X_U		Black Shirts				
		M series Black Graphics	🖶 DTG M se 🗸 🛄	Printer_USB001+ FILE	Install	Black Shirts 🗸				
		M series Black Fast	🖶 DTG M se 🔽 🛄	NULL	Install	Black Shirts 🗸	Photo Ballin			
		M series Black Best	🖶 DTG M se 🔽 🛄	LPT1: LPT2:] Install	Black Shirts 🗸				
		M series WhiteInk Only	🖶 DTG M se 🔽 🛄	LPT3:] Install	White Ink Only 🖌 🛄				
		M series White Graphics	📇 DTG M se 🔽 🛄	MUTOHRJ-901 💌] Install	White Shirts 🔽				
		M series White Graphics	🗯 DTG M se 🔽 🛄	MUTOHRJ-901 👽	Install	White Shirts 🔍 🛄	~			
							Close			
<				> 4 Up M4 Series	edited	Size: [24.00 in x 34.75 in] ↓	•			
Reserved	15250	Browse					Underbase	~		
Name	Status	Print Mode	Copies				Bi-directional	On 🗸		
				0.00	n 🕶 🏝 0.00 in 🏧		Quality	2 Pass 🗸		
				.000	n * • ‡ 0.00 in * •		Return To Origin	On 🗸		
						Layer	Vertical offset	~		
(

At this point, you can press close and continue with printing. There are 2 ways to get rid of the holding error. #1 is right clicking the mouse and pressing "clear error". The other way is #2 up at the top with the "X" and squeegee and pressing that button.

🎇 DTG RIP Pro C5 M series: M series 1Pass Fast						
File Queue Jobs Devices Tools View Help		_	-			
	1 🔄 🛃	🖣 🚺 🚺 🖉				
M series 1Pass Fast [1] M series Black Quality M series Black	ck Speed M series Color Q	uality M series Color Speed	Miseries Wilte Quality Mise	eries White Speed M series V	VhiteInk Only Viper Black Qua	lity <mark>∢</mark> ►
Name Status Pri	int Mada	Copies	Davias	Part	Diale Sizo	Time
Name Status Ph	Int Mode	Copies	Device	FOIL	Disk bize	Time
Page output - Rip C Holding 1Page	PassFast	1	DTG M series	Printer_USB-001+	558.86 KB	11/20/1
	Properties	· · · · ·				
	Remove	Delete				
	Rename					
	Find Job on P	age				
	Clear Error	Alt+E	1			
	Archive to dis	k				
	Generate Pre	view Image				

DTG RipPro C5 & C6 Holding Error

Step 3B (For Viper users)

Click the arrow under "port" and it will bring a drop down menu.

For Viper users click "EPSON stylus pro 48.."

There may be another window that pops up asking if you want to apply to all, please click yes. If not then you will need to change all of them manually

Sila Ousua Jahr	DTG RIP Pro C6 M series: M series Color Graphics Best							
			1 🕑 🔍 🔵					
Color Shirts Black S M series Color Graphic	Shirts White Ink Only White cs Best M series Color Fast	e Shirts M series Color Best M series (Color Graphics Fast Viper Co		2 3 4 5 6 7	7 8 9 10 11		+ - To width
Name	Status			Queue Ma	nager	10	×	
		+ 🗙 🚸 🛤	∠ ∠ ▼ ▼	×				습 · · · · · · · · · · · · · · · · · · ·
		Queue Viper Black Fast	Printer	Port . EPSONStylus Pr ❤	Control Panel	Group	×I	
		Viper Black Best	DTG Viper 🔽 🗔	. EPSONStylus Pr 🗸	Install	Black Shirts		
		Viper Color Graphics Fast	DTG Viper 🔽 🗔	EPSONStylus Pr 🗸	Install	Color Shirts		
		Viper White Best	DTG Viper 🔽 🗔	. EPSONStylus Pr 💌	Install	White Shirts		
		Viper White Fast	🛛 😸 DTG Viper 🔽 🗔	. EPSONStylus Pr 💌	Install	White Shirts		
		Viper White Graphics Bes	🛛 😸 DTG Viper 🛛 🗔	. EPSONStylus Pr 💌	Install	White Shirts		
		Viper White Graphics Fas	🛛 📇 DTG Viper 🔽 🛄	Enable printer pooling	Install	White Shirts	~	
		Viper WhiteInk Only) 😸 DTG Viper 🔽 🛄	EPSONStylus Pro 48	Install	White Ink Only	 ✓ … 	
		M2 custom test queue) 😸 DTG M se 🔽 🗔	Printer USB001+	Install	Black Shirts	✓ …	
		M2 white shirt black squa) 😸 DTG M se 🔽 🛄	. FILE	Install	White Shirts	 ✓ … 	
				LPT1:			Close	
				LPT2:			*	
<		IIIIAAAAAAINI		4 Up M4 Serie	s edited	Size: [24.00 in x 34.7	5 in] 🖌	
Reserved	1.230	Browse					Underbase	~
Name	Status	Print Mode	Copies				Bi-directional	On 🗸
				₩0.00	in ** * 0.00 in **		Quality	2 Pass 🗸
				₩ 0.00	in ** 1 0.00 in **		Return To Origin	On 🗸
<				>		Layer	Vertical offset	~
-								

At this point, you can press close and continue with printing. There are 2 ways to get rid of the holding error. #1 is right clicking the mouse and pressing "clear error". The other way is #2 up at the top with the "X" and squeegee and pressing that button.

🧱 DTG RIP Pro C5 M serie	s: M series 1Pass Fast										
File Queue Jobs Devices Tools View Help											
M series 1Pass Fast [1] M series Black Quality M series Black Speed M series Color Quality M series Color Speed M series V ite Quality M series White Speed M series White Ink Only Viper Black Quality											
total: I holding: I error: I						-	-		_		
Name	Status	Print Mode		Copies		Device	Port	Disk Size	Time		
Page output - Rip C	Holding	1PassFast	Properties	1	D	TG M series	Printer_USB-001+	558.86 KB	11/20/1		
			Remove	Delete							
			Rename Open Page								
			Find Job on F	Page		•					
			Clear Error	Alt+E							
			Archive to di	sk	- ·	-					
			Generate Pre	eview Image	J						